

What does 'Literacy' and 'Numeracy' mean?

'Literacy' is the written and spoken language we use in our everyday life and work; it is reading, writing, speaking and listening. We need these skills for good communications, making logical and well thought out judgements and being able to problem-solve in the workforce. It also takes in the building of skills to communicate (at work) for speakers of other languages.

Numeracy is the bridge between mathematics and real life. It is about the maths knowledge and skills we have and use in everyday life with things like family, money matters, and work and community tasks.

Learners' success in the workforce can easily be affected by not having developed good literacy and numeracy skills. Many learners are driven by work and career goals rather than improving their literacy or numeracy skills. By building on their literacy and numeracy skills in the course, they can develop these within their work skills in a real way.